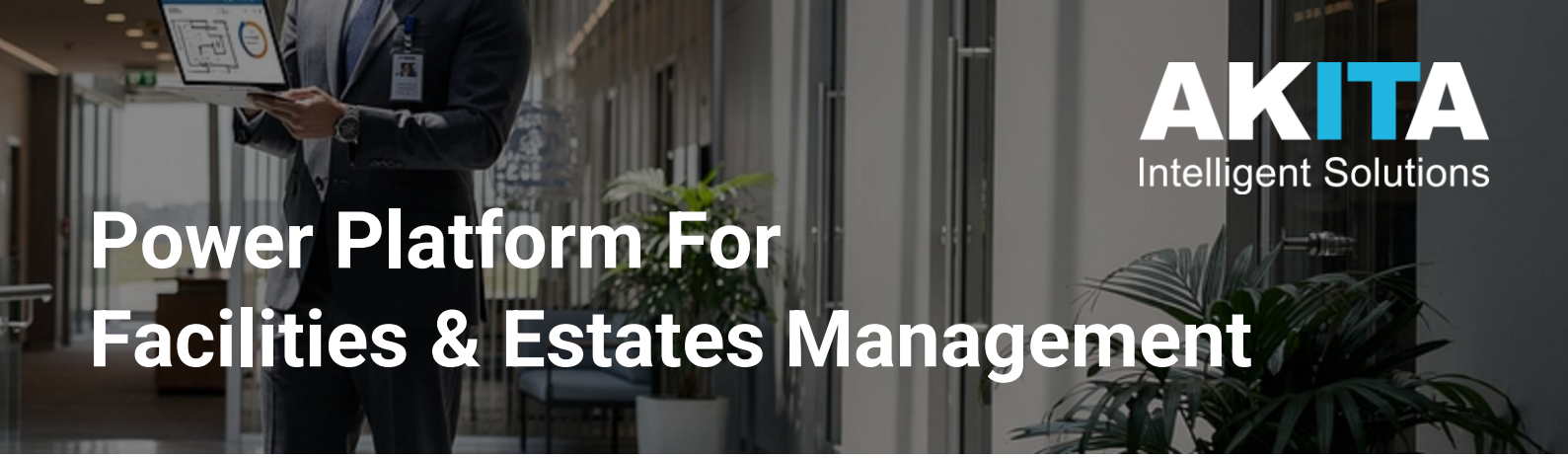


AKITA
Intelligent Solutions

Power Platform For Facilities & Estates Management

Digitise Processes. Automate Workflows. Gain Real-Time Insight.

Manual processes, disconnected systems and limited visibility hold many facilities and estates teams back. Paper forms, spreadsheets and email requests create administration, compliance risk and inefficiency, while Microsoft Power Platform offers a low-code way to digitise and connect these operations, from planned maintenance and audits to helpdesk and contractor management, delivering measurable business value.

Common Challenges Within FM & Estates

Many facilities and estates teams continue to face challenges such as:

- **Paper-based inspection and audit processes**
- **Disconnected maintenance and service request workflows**
- **Manual reporting and compliance administration**
- **Limited visibility of operational performance**
- **Multiple sources of asset and property data**
- **Delays caused by email-driven processes**
- **Difficulty tracking actions across sites and teams**
- **Inconsistent data collection and reporting**

These challenges create administrative overhead, increase the risk of non-compliance and limit operational efficiency.

How Power Platform Helps

Power Apps — Build Mobile Applications For Facilities Teams

Build tailored applications for operational needs without traditional development costs. Common uses include site inspections, property audits, asset checks, health & safety assessments, permit management and contractor onboarding. Staff capture data on mobile devices, improving accuracy and removing paper forms.

Power Automate — Automate Repetitive Processes

Power Automate removes manual approvals, chasing emails and repetitive admin. It automates maintenance workflows, triggers compliance reminders, routes approvals, escalates overdue actions, creates work orders and integrates data between systems. Processes run consistently and on time.

Power BI — Turn Operational Data Into Actionable Insight

Power BI gives leaders visibility across estates, assets and contractors. It tracks SLA performance, planned and reactive maintenance, contractor responsiveness, compliance activity and recurring faults. Interactive dashboards help teams spot issues early and decide with confidence.

Copilot Studio & AI — Introduce Intelligent Automation

AI assistants and agents can answer policy questions, retrieve operational information, guide users through workflows, generate reports and support helpdesk teams. Combined with Power Platform and Microsoft 365, they reduce administrative burden and improve access to knowledge.

Practical Facilities & Estates Use Cases

Digital Site Inspections

Replace paper forms with mobile apps capturing photos, notes and compliance evidence in real time. Benefits: Stronger audit trails, faster reporting, better data quality.

Maintenance Request Management

Give staff a simple way to log maintenance issues through custom apps and automated workflows. Benefits: Faster resolution, better visibility, fewer emails.

Compliance Monitoring

Digitise inspections and certifications across estates and portfolios. Benefits: Stronger governance, lower compliance risk, easier audit preparation.

Contractor & Supplier Management

Centralise onboarding, management and monitoring of contractors. Benefits: Consistent procedures, better documentation, clearer accountability.

Operational Reporting & Performance Management

Bring data from multiple systems into one source of operational insight. Benefits: Real-time reporting, better planning, stronger decision making.

Business Benefits

Reduced Administration

Automate manual processes and remove repetitive data entry.

Faster Processes

Speed up approvals, reporting and service delivery.

Improved Compliance

Create consistent, auditable processes across facilities operations.

Better Visibility

Gain real-time insight into performance and emerging issues.

Enhanced User Experience

Give staff, contractors and stakeholders simple digital tools that improve engagement.

Greater Agility

Adapt solutions quickly as operational requirements evolve.

Modernise Your Facilities & Estates Operation

See how Microsoft Power Platform can streamline inspections, automate workflows, improve compliance and boost visibility across your estate portfolio.

Speak with Akita to explore how Power Apps, Power Automate, Power BI and AI can transform facilities management without large-scale software replacement.

Microsoft Solutions Partner

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