

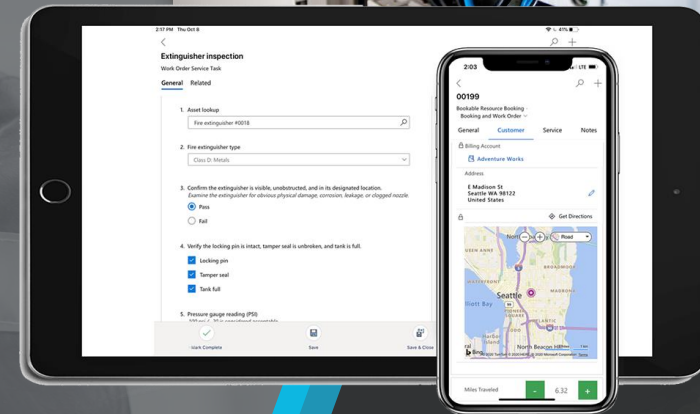


Field Service Add On - £6,125

Expand on our QuickStart BC Finance package with focused field service capabilities. Increase scheduling efficiency and provide field agents with the right information to get tasks completed faster and first time.

Field Service Functionality*

- Deliver predictable service that keeps customers happy with easy communication and automated messaging.
- Set schedules that help align service delivery to customers and locations, saving on travel costs.
- Maximise your resources by scheduling based on proximity and skills for the required task.
- Provide field agents with all the records and information needed to fix issues faster in a mobile-accessible format.
- Put customer service first, with automated alerts and notifications to keep them informed of updates.



* Any changes to the above package will incur an additional cost.

Please Note: Our Quick Start Dynamics 365 Business Central packages may not be right for all businesses. For a Dynamics 365 Business Central package tailored to your specific requirements, please get in touch.

QuickStart BC Distribution– Schedule

Day 1: Core Deployment and Configuration

- Environment Creation
- Locale Settings
- Field Service Deployment
- Core Field Service Settings
- Corporate Branding
- Currency
- Tax Code
- Organisational Unit

Day 2: Setup Users

- Create Users
- Setup Security Assignments
- Create Work Hour Template
- Create Resources
- Create Skills
- Create Proficiency Model
- Assign Skills to Resources
- Create Resource Pay Types

Day 3: Customer Management

- Data Import
- Reactive Case Management Configuration
- Account Import
- Contacts Import
- Reactive Case Management
- Creation of Payment Terms
- Creation of Business Process Flow

Day 4: Work Order Management

- Creation of Work Order Types
- Creation of Incident Types
- Creation of Schedule Board Layouts

Day 5: Products & Prices

- Creation of Price List
- Creation of Stock & Non-Stock Products
- Creation of Service Products
- Creation of Price List Items & Prices

Day 6: Training Day 1

- Back Office Administration
- Scheduling

Day 7: Training Day 2

- Field Team
- Mobile App

About QuickStart BC

QuickStart BC is Akita Intelligent Solutions' packaged deployment of Business Central, Microsoft's cloud ERP application.

Our QuickStart approach allows organisations to enjoy business transformation delivered at speed

Alongside with our main Finance deployment, develops a range of add ons to fulfil the following functionality:

- **Sales**
- **Purchasing**
- **Distribution**

For more information on any of these add ons or to arrange a demo, please get in touch:

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